

Massage Policies

Appointment times are specific: I understand that my massage time begins at my scheduled appointment time; therefore if I arrive late my massage will be shorter and I will be charged the same fee.

Cancellation/Reschedule Notice: I understand that CCTM has a 24 hour cancellation/reschedule policy and in the event I cancel my appointment with less notice than 24 hours, **I will be billed a \$25 late cancellation fee**, regardless of whether I reschedule or not. If I neglect to call and do not arrive for my appointment **I will be charged for half the price of my original massage appointment.**

Reminder Calls: I understand that a reminder call the day before my massage appointment is done as a courtesy. Cancellations are still subject to 24 hours notice regardless of when my reminder call is given, received, or in the event that there is no reminder call.

Payment is due at the time of service: I also understand that full payment is due when services are rendered. If I buy a package, the full amount is due upon receipt of the first massage.

I understand the above statements and agree to their parameters.

Please Print Name

Please Sign Name

Witness